



*Nobody Matches the Depth of our Expertise*

**STEPS TO FOLLOW WHEN YOU HAVE EXPERIENCED WATER DAMAGE**

**Water Damage, Flooding, Wet Carpets – I need help, what do I do?**



[enquiries@completewaterdamageservices.com.au](mailto:enquiries@completewaterdamageservices.com.au)

### What do I do First?

The first action is to call Complete Water Damage Services on 8371 4707 and tell us about your situation. We can then advise you on what should happen next. Given everything we do, in line with our systems, training and experience, there will be very little you need to do, other than guiding us when it comes to needing to open drawers, closets, and/or cabinets, so we can respect your privacy.

### What's Included?

As soon as we arrive, if it is not obvious to us, we will ask you to show us where your water damage is. We will then inspect your rooms, take details and photos, and make notes of what we have found. We carry out complete assessments for your peace of mind.



- ✓ Experts only
- ✓ No upfront fees
- ✓ Insurance Savvy
- ✓ IICRC Certified

### What happens next?

We will carefully determine what is restorable and what needs replacing, such as carpets, tiles, cabinetry etc. We then extract the water as needed, which may include lifting up carpet and underlay, and in some cases, we may need to cut it up and remove it for you. If we find water in your kitchen, we may need to drill holes in skirting boards to allow for air flow to stop your cupboard space going mouldy.

### What not to do

We will advise you on how to stay safe and avoid risking any further damage, such as;

- Do not enter a room with standing water unless your electricity is off.
- Do not use electrical appliances whilst on the wet flooring.
- Do not use your household vacuum to try to remove the water.
- Do not lift tracked-down carpet by yourself.

**Servicing Adelaide Metro and beyond | Fully Certified Technicians**

**WATER DAMAGE | MOULD REMEDIATION | CONSULTING & ADVICE**

Complete Water Damage Services

1/165 Edward St, Melrose Park SA

4.9 ★★★★★ 9 reviews